



## **Availity Ready To Accept Claims As Temporary Clearinghouse Available During Change Healthcare Outage**

March 8, 2024

Effective March 8, Availity EDI Clearinghouse is ready to accept 837 electronic submission of your HAP Commercial and Medicare Advantage claims (Payer ID 38224). Please remember:

- If you are currently connected to a clearinghouse other than Change Healthcare, you will not need to make any changes for HAP to begin receiving your claims from Availity.
- Availity will notify their network of trading partners that HAP claims should be directed to Availity.
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- This transition to Availity is temporary and will continue throughout the Change Healthcare outage. During this temporary transition to Availity, you will **not** receive an 835 electronic remittance advice. However, you can still obtain this information from the provider HAP portal. Simply, log in at **hap.org** and select *Remittance Advice*.

If you only submit claims through Change Healthcare, you will need to connect to an alternative clearinghouse. If you are interested in establishing a connection with Availity, you can find more information [here](#).

Continue to watch the HAP Provider Newsroom for information about the Change Healthcare outage and future announcements regarding our reconnection to Change Healthcare following the outage.

Note: This communication does not apply to HAP CareSource Medicaid and MI Health Link. It only applies to claims submitted to Payer ID 38224.